UBROO LASER HAIR REMOVAL DEVICE

USER MANUAL

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1. INTRODUCTION

Thank you for purchasing the Ubroo Laser Hair Removal Device. This advanced at-home hair removal system uses Intense Pulsed Light (IPL) technology to provide a safe, effective, and long-lasting solution to unwanted hair. With regular use, the Ubroo Laser Hair Removal Device gradually reduces hair growth, leaving your skin smooth and hair-free.

This user manual contains important information about safely operating your device, as well as tips to achieve optimal results. Please read all instructions thoroughly before using your Ubroo Laser Hair Removal Device.

2. SAFETY INFORMATION

IMPORTANT SAFETY WARNINGS

- READ ALL INSTRUCTIONS BEFORE USE
- FOR EXTERNAL USE ONLY
- NOT FOR USE BY PERSONS UNDER 18 YEARS OF AGE

CONTRAINDICATIONS

DO NOT use the Ubroo Laser Hair Removal Device if you have:

- Pregnancy or nursing
- History of skin cancer or precancerous lesions
- Active skin conditions (eczema, psoriasis, rashes, etc.)
- Sunburn or recently tanned skin (including artificial tanning)
- Photosensitivity disorders or medications that increase photosensitivity
- Pacemakers or defibrillators
- Tattoos or permanent makeup in the treatment area
- Very dark skin (Fitzpatrick skin type VI)
- Diabetes or other conditions affecting healing
- Metal implants in the treatment area

CAUTIONS

- Always perform a patch test on a small area of skin before full treatment
- Avoid treatment on or near:
 - Eyes or eyelids
 - Lips
 - Nipples
 - Genitals
 - Around the anus
 - Moles, birthmarks, or warts
 - Open wounds, sores, or active infections
- Do not use on skin that has been treated with light-sensitive medications
- Do not use over or near fillers or botox (wait at least 2 weeks)
- Avoid direct exposure to sunlight for 2 weeks before and after treatment
- Always use the appropriate intensity level for your skin tone

ELECTRICAL SAFETY

- Keep the device away from water
- Do not use if the device or power cord is damaged
- Unplug immediately if the device comes in contact with water
- Do not attempt to repair the device yourself

3. PRODUCT OVERVIEW

PACKAGE CONTENTS

- Ubroo Laser Hair Removal Device
- Power adapter
- · Precision attachment head
- Cleaning cloth
- User manual
- Quick start guide

DEVICE COMPONENTS

- Treatment window
- Intensity level indicator
- Power/mode button
- Skin tone sensor
- Treatment button
- Charging port
- LCD display
- Skin contact sensors
- Replaceable cartridge

4. TECHNICAL SPECIFICATIONS

- Technology: Intense Pulsed Light (IPL)
- Energy levels: 5 settings
- Light spectrum: 510-1100 nm
- Power supply: 100-240V, 50/60Hz
- Treatment window size: 3 cm²
- Flash count: Up to 500,000 flashes
- Operating temperature: 5°C to 35°C
- Storage temperature: -10°C to 50°C
- Device dimensions: 180 × 70 × 40 mm
- Device weight: 300g
- LED display: Yes

- Auto skin tone detection: Yes
- Automatic flash mode: Yes
- Battery: Rechargeable lithium-ion

5. GETTING STARTED

CHARGING YOUR DEVICE

- 1. Connect the power adapter to the charging port on the device
- 2. Plug the adapter into an electrical outlet
- 3. The battery indicator on the display will flash while charging
- 4. Full charge takes approximately 2 hours
- 5. A full charge provides approximately 30 minutes of continuous use

SKIN TONE TEST

Before your first treatment, determine your skin tone using the Fitzpatrick scale in this manual. The Ubroo Laser Hair Removal Device is safe for Fitzpatrick skin types I-V.

- Type I: Very fair skin, always burns, never tans
- Type II: Fair skin, burns easily, tans minimally
- Type III: Medium skin, sometimes burns, tans gradually
- Type IV: Olive skin, rarely burns, tans well
- Type V: Brown skin, very rarely burns, tans very easily
- Type VI: Dark brown to black skin (NOT SUITABLE FOR TREATMENT)

PATCH TEST

- 1. Clean and dry the test area (inner forearm recommended)
- 2. Press the power button to turn on the device
- 3. Select the lowest intensity level (Level 1)
- 4. Place the device flat against your skin, ensuring full contact
- 5. Press the treatment button to deliver a flash
- 6. Increase intensity by one level and repeat on an adjacent area
- 7. Continue until you've tested all appropriate intensity levels
- 8. Wait 24 hours and check for any adverse reactions
- 9. If no reactions occur, proceed with treatment using the highest comfortable intensity level

6. OPERATING INSTRUCTIONS

PREPARATION

- 1. Shave the treatment area (hair on the skin surface can cause discomfort)
- 2. Clean and dry the treatment area thoroughly
- 3. Ensure the skin is free of any lotions, creams, or deodorants

DEVICE OPERATION

- 1. Press and hold the power button for 2 seconds to turn on the device
- 2. The device will automatically perform a skin tone analysis when placed against skin
- 3. Select your desired intensity level using the intensity button:
 - Level 1: Low (recommended for first-time users)
 - Level 2: Low-Medium
 - Level 3: Medium
 - Level 4: Medium-High
 - Level 5: High (for experienced users only)
- 4. Select operating mode:
 - Single flash mode: Press the treatment button once for each flash
 - Continuous mode: Hold the treatment button for continuous flashes
 - Glide mode: Hold the treatment button while sliding the device across skin
- 5. Place the treatment window flat against your skin
- 6. Press the treatment button to deliver a flash
- 7. Move to the next area, ensuring slight overlap with the previous area
- 8. Continue until the entire treatment area is covered

TREATMENT DURATION

• Face: 5-8 minutes

Arms: 8-12 minutes per arm

Legs: 15-20 minutes per leg

Bikini line: 5-8 minutes

• Underarms: 3-5 minutes

7. TREATMENT AREAS AND GUIDELINES

RECOMMENDED TREATMENT SCHEDULE

Weeks 1-4: Treat once a week

- Weeks 5-8: Treat once every two weeks
- Weeks 9+: Treat as needed for maintenance

TREATMENT AREAS

FACE

- Suitable for cheeks, upper lip, chin, and jawline
- Use lower intensity settings
- Avoid eyebrows, around eyes, and lips
- Recommended intensity: Levels 1-3

ARMS

- Suitable for forearms, upper arms, and hands
- Use medium intensity settings
- Avoid wrists and fingers
- Recommended intensity: Levels 2-4

LEGS

- Suitable for lower legs, thighs, and feet
- Use medium to high intensity settings
- Avoid ankles and toes
- Recommended intensity: Levels 3-5

BIKINI AREA

- Suitable for bikini line
- Use lower intensity settings
- Avoid genitals and mucous membranes
- Recommended intensity: Levels 1-3

UNDERARMS

- Use medium intensity settings
- Ensure area is cleanly shaved
- Recommended intensity: Levels 2-4

BACK AND SHOULDERS

May require assistance to reach

- Use medium to high intensity settings
- Recommended intensity: Levels 3-5

EXPECTED RESULTS

- Week 1-2: No visible change
- Week 3-4: Hair begins to fall out
- Week 5-8: Noticeable reduction in hair regrowth
- Week 9-12: Significant reduction in hair regrowth
- Week 12+: Maintenance treatments as needed

8. MAINTENANCE AND CARE

CLEANING THE DEVICE

- 1. Turn off and unplug the device
- 2. Use the provided cleaning cloth or a soft, lint-free cloth
- 3. Gently wipe the treatment window and exterior
- 4. Never immerse the device in water
- 5. Do not use abrasive cleaners or chemicals

STORAGE

- 1. Clean the device after each use
- 2. Store in a cool, dry place
- 3. Keep away from direct sunlight
- 4. Store in the original packaging when not in use for extended periods

CARTRIDGE REPLACEMENT

- 1. The LCD display will indicate when cartridge replacement is needed
- 2. Turn off the device and unplug from power
- 3. Press the cartridge release button
- 4. Remove the old cartridge by pulling straight out
- 5. Insert the new cartridge until it clicks into place
- 6. Power on the device to confirm proper installation

9. TROUBLESHOOTING

DEVICE WILL NOT TURN ON

- Check that the device is charged
- Press and hold the power button for 2 seconds
- If problem persists, contact customer support

DEVICE WILL NOT FLASH

- Ensure the treatment window is fully in contact with the skin
- Check that the cartridge is properly installed
- Verify that the device is charged
- The cartridge may need replacement if flash count is depleted

SKIN REDNESS OR IRRITATION

- Reduce intensity level for future treatments
- Apply a cold compress to soothe the area
- Do not retreat the area until fully healed
- If irritation persists for more than 24 hours, consult a dermatologist

ERROR CODES

- E01: Device overheating Allow to cool for 10 minutes
- E02: Skin tone too dark Use on appropriate skin tone
- E03: Cartridge error Reinstall or replace cartridge
- E04: System error Restart device
- E05: Battery low Recharge device

10. WARRANTY INFORMATION

The Ubroo Laser Hair Removal Device is covered by a 2-year limited warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

WHAT IS COVERED

- Manufacturing defects
- Electrical or mechanical failures
- Cartridge failure within guaranteed flash count

WHAT IS NOT COVERED

- Damage from misuse or accidents
- Normal wear and tear
- Consumable parts (after guaranteed flash count)

- Damage from unauthorized repairs
- Cosmetic damage that doesn't affect performance

WARRANTY CLAIMS

To make a warranty claim, contact our customer service department with:

- Proof of purchase
- Device serial number
- Description of the issue

11. CUSTOMER SUPPORT

For assistance with your Ubroo Laser Hair Removal Device, contact our customer support team:

- Website: https://UbrooUS.com/support
- Email: <u>support@UbrooUS.com</u>
- Phone: 1-800-UBROO-IPL (1-800-827-6647)
- Hours: Monday-Friday, 9:00 AM 5:00 PM EST

REGISTRATION

Register your device at https://UbrooUS.com/register to:

- Activate your warranty
- Receive product updates
- Access exclusive offers

12. FAQs

Q: How does IPL hair removal work?

A: IPL (Intense Pulsed Light) targets the melanin in hair follicles. The light energy is converted to heat, which damages the hair follicle and inhibits future growth.

Q: Is the treatment painful?

A: Most users describe the sensation as a mild snap or warm feeling against the skin. Sensitivity varies by individual and treatment area.

Q: How long before I see results?

A: Initial results may be visible after 3-4 treatments, with significant reduction after 12 weeks of consistent use.

Q: How long do results last?

A: With regular maintenance treatments, results can last for months or years. Individual results vary.

Q: Can I use it on tattooed skin?

A: No, avoid using the device on tattoos, permanent makeup, or dark spots.

Q: Can I use it on my face?

A: Yes, but only on specific areas (cheeks, upper lip, chin, jawline) and using lower intensity settings.

Q: Can I share the device with others?

A: Yes, but the device should be thoroughly cleaned between users, and each user should perform their own patch test.

Q: Do I need to wear eye protection?

A: The device has built-in safety features to prevent accidental flashing. However, avoid looking directly at the treatment window when flashing.

Q: Can I use it after sun exposure?

A: Wait at least 2 weeks after sun exposure before treatment to reduce risk of skin reaction.

Q: How often should I replace the cartridge?

A: The cartridge is designed for 500,000 flashes. The device will indicate when replacement is needed.

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